

SAPPHIRE
POINT OF SALE SOLUTIONS

Sapphire is a leader in the Point of Sale Industry with the ability to serve environments ranging from Fine Dining, Bars and Nightclubs, to Coffee shops and Concessions. Sapphire is the perfect Point of Sale solution for any size venue.

TABLETS

- Lower your average turn time by taking orders and payments at the table
- Replace one or more terminals with an Apple[™] or Android [™] tablet for added convenience
- Connect to the Sapphire Server through a secure wireless firewall
- Several mounting options available including wall and counter tops
- Don't lose data or ability to process transactions due to Internet downtime

GIFT CARDS/ LOYALTY PROGRAM

- No transaction fees
- Customer database to accurately track and reward customer spending
- Custom designed, reusable gift cards available for purchase through Khamu Solutions
- 3rd Party Gift Card Processing options are also available

INTEGRATED ONLINE ORDERING

- Fully integrated within Sapphire
- Low initial set-up cost with a low monthly maintenance fee & NO transaction fees
- Customized to seamlessly match your website
- Linked with the Sapphire Customer Database and Loyalty programs for powerful marketing opportunities
- Many features to support multi-location establishments

REPORTING/INVENTORY

- Real-Time Access to restaurant performance
- Employee Management; Timeclock & Payroll Reports along with an Employee Messaging System
- · Popular Menu Items
- Fraud Prevention through our Ticket Audit system allows the most detailed look into what your employees are ringing in





SAPPHIRE POINT OF SALE

Sapphire is more than just a restaurant POS system, it is a POINT OF SERVICE solution that can reduce overall operating costs and increase the satisfaction level of your customers' experience.

SAPPHIRE FEATURES (Included)

- CUSTOM COLORING AND GRAPHICS
- EMPLOYEE TIMECLOCK AND PAYROLL REPORT
- EMPLOYEE MESSAGING
- PCI COMPLIANT INTEGRATED CREDIT CARD GATEWAY
- INTEGRATED GIFT CARDS
- LOYALTY PROGRAMS
- CUSTOMER CHARGE ACCOUNTS
- CASH SERVICE TERMINAL
- RETAIL TERMINAL
- PIZZA MODULE
- DELIVERY MODULE
- REAL-TIME INVENTORY
- EXTENSIVE REPORTING
- AGE VERIFICATION
- REMOTE MANAGEMENT
- REMOTE BACK-UPS
- TICKET AUDIT (FRAUD PREVENTION)
- CONTACT KHAMU FOR THE FULL FEATURE SET

Tired of being told that you are purchasing a Point of Sale system that does everything, and then finding out you have to pay extra for such things as Remote Reporting or find that the system is not PCI Compliant? Maybe you would like the ability to do Inventory or Gift Cards? Well, Sapphire has become one of the leading **POINT OF SERVICE** Solutions for everything from fine dining restaurants to single terminal coffee shops or concessions for any size venue because Sapphire is scalable and does not "hide" features. Sapphire includes features such as Loyalty and Gift Card Programs as well as a Delivery Module. Pick your own color schemes and utilize our help in building menu entries. Sapphire also offers a Retail Module for "mixed" environments that need the ability to do Bar Code Scanning and have a separate retail inventory and costing model.

"AFTER TRYING THREE DIFFERENT POINT OF SALE SYSTEMS WE FINALLY FOUND OUR PERFECT FIT WITH SAPPHIRE. OTHER SYSTEMS FORCED US TO CONFIGURE BOTH OUR MENU AND OUR HARDWARE TO PERFORM WITH THEIR PLATFORM CONFIGURATION, AND WE WERE CONSISTENTLY FACED WITH COSTLY SYSTEM CRASHES. SAPPHIRE WORKS ACCORDING TO OUR NEEDS AND CONFORMS TO OUR GROWTH, RUNNING FLAWLESSLY DAY AFTER DAY."

-Lou Mallane

General Manager, Louie's Pizza & Italian Restaurant

Sapphire has extensive reporting and management capabilities. Information such as *labor scheduling, inventory usage and menu item popularity* are at the owner's fingertips. In fact, with an Internet connection these reports can be *obtained remotely*, allowing operators to *check status anywhere, any time*. We have even incorporated *auto-generated reports* that are sent to an *e-mail address on a schedule of your choice*. Also, Sapphire's *real-time inventory tracking* will aid in "Just In Time" ordering from vendors as well as *reduce cost* by identifying waste and/or shrinkage.





SELECTED FEATURES

Customer Database – Build customer relationships by accepting loyalty and gift cards or setting up a customer charge account for nearby businesses or vendors. Run a customer rewards program through the Sapphire system using the customer database feature that allows retrieval of customers' prior orders, reward information, etc.

Delivery Module – Directly linked to your customer database, this feature tracks order history and driver statistics. Sapphire also handles customer charge accounts with the ability to create monthly invoices and statements.

Pizza Module – If your restaurant does pizza, do it the right way with Sapphire's new pizza module. Our pizza module allows you to input pizza recipes that pre-populate when inputting an order. If you need to make changes to the pizza recipe our single-screen ingredient customization makes it a breeze.

Age Verification – Sapphire can require a Driver's License scan when a server is ordering alcoholic beverages, verifying that the customer is of legal age.

Employee Messaging – Send any employee or manager a message that they will be required to read. No more "sticky" notes or employees saying they missed the message. Manager messages can be used to transfer information or issues to the next shift's manager.

Remote Access – View any aspect of your restaurant anytime, anywhere, with Sapphire remote management capabilities. All you need is an Internet connection to view all system reports real-time, along with the ability to manage your restaurant as if you were onsite.

Ticket Audit – If you suspect fraud you can track activity to see who is accessing what part of the system down to the individual item being placed on or ommitted from a ticket.

Integrated Retail Terminal – If you have a retail operation at your restaurant, Sapphire's retail terminal is available at no additional cost. It can handle unlimited SKUs and barcode scanning.

Inventory Management – Every order runs through the inventory management system giving the owner/operator true, real-time inventory information. Sapphire's Inventory Management aids in "Just In Time" ordering with vendors, helps manage costs and reduce losses.

Employee Management – Sapphire tracks employee's hours and wage rates as employees may have multiple jobs and wage rates. Sapphire also displays payroll reports for any time period.

On-Hand Specials – Sapphire will count down any menu item on-the-fly to help your wait staff manage daily specials.

Gift Cards – Use Sapphire's internal gift card feature to offer gift cards to customers at no additional cost. Or if you have multiple sites use one of the available 3rd-party gateways.

Customize colors and graphics – Personalize your own color scheme and front page graphics. Design your seating with distinct colors for easier table assignment.

"WE DECIDED ON USING SAPPHIRE BECAUSE OF THE PRICE POINT AND THE FEATURES THAT IT OFFERS, ALLOWING US TO MANAGE OUR RESTAURANT ON-SITE OR REMOTELY, WHICH PROVIDES FOR HIGHER ACCOUNTABILITY AND CONTRIBUTES TO A MUCH QUICKER ROI."

—Steve Ballard Proprietor, The Sonora Grill

